

Greening the Philippine Industries with the **ECO**PROFIT Approach

Management-standards
(ISO14001/ISO9001/2000)
leading to
Integrated Systems





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Murau: environmental policy is looking ahead towards the future 1997

1994

**PREPARE** 

**Projekt** 

1995

**Certifications ISO 9001** 

1. Environmental Audit

1. EMAS Audit

**1996** 



**ECO-Controlling Project** 

> Workstationevaluation

A-S-000001

**Certifications ISO 14001** 

**1998** 

**Repeated Audit ISO 9001** 

**ECO-AUDIT Prize** 1999

1999

**Repeated Audit ISO 14001** 

2. EMAS **Audit** 

AERA - Prize 2000



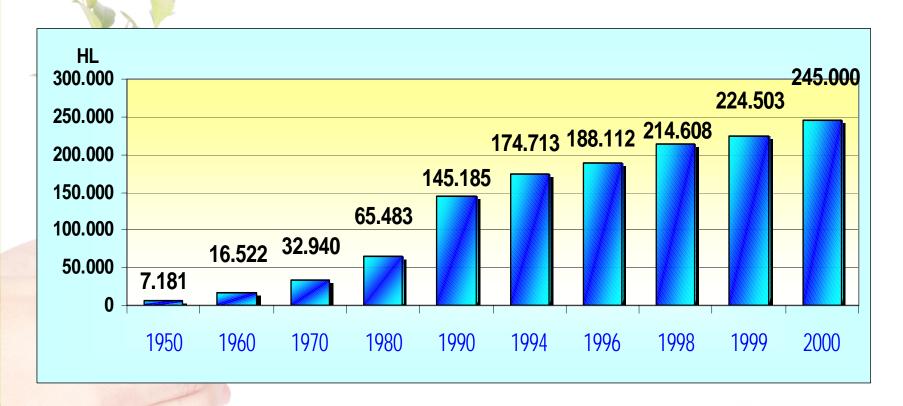






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# Beer consumption: development The right strategy







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# **Comparison PREPARE - ECO-Audit**

PREPARE- Projectscheme	ECO-Audit according to EMAS
• Planning and Organisation	• Environmental policy
• Survey-Phase	• Environmental examination
Intermediate report	<ul> <li>Internal report about the first audit</li> </ul>
Looking for alternatives Feasability analysis Implementation	<ul> <li>Environmental instruments:</li> <li>Environmental Management System</li> <li>Envirionmental program</li> </ul>
	• Environmental audit
	• Environmental statement
	Valitiy report, Registration,     Participation statement



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# **ECOPROFIT versus EMS** selected examples

- > Top 20: determining of the 20 most important materials
- Finding and establishing the environmetal team
- Environmental guidelines
- Material-flow analysis; handling > Environmental examination with hazardous waste
- > Relevant environmental law aspects
- > Environmental performance

- > Rough analysis of the environmental impact
- > Start workshop with the environmental team
- > Environmental policy
- (Technology, Organisation, **Materials**)
- Examination of legal regulations
- > Implemtation of measure





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# What is an EMS

**Environmental policy** Where do we want to be?

**Environmental examination** Where are we?

**Environmental programme** Where are we going?

**EMS** How do we get there?

The firm's environmental check Is it the right way?

**Environmental declaration** Do we inform correctly?

**Environmental certificate** Is it the appropriate way?





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#### From ECOPROFIT to EMS

- >Once you have implemented ECOPROFIT it saves you about 46% of the implementation costs of an EMS regardless of whether you want to work according to British Standarts, EMAS or ISO 14001
- ➤In other words: your company is half way through to an EMS once it has successfully participated at the ECOPROFIT Programme





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# **EMS beyond ECOPROFIT**

Creation of an environmental management manual with process and working instructions



- >Training for auditors
- Working out an environmental declaration







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#### EMS Management Circle according to ISO 14001

**Continuous improvement** 

**Company's policy** 

**Examination through** the board

planning

Measures for controlling, correction and prevention

operational implementation





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# **Priciples of Quality**

- > Priciple1: costumer-orientated organisation
- Priciple 2: leadership
- > Priciple 3: involvement
- > Priciple 4: procedure through processes
- > Priciple 5: procedure through systems
- > Priciple 6: continuous improvement
- > Priciple 7: clear procedure in decision-making
- ▶ Priciple 8: supplier relationship with benefits on both sides





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QS Management circulation according to ISO 9000:2000

#### **Continuous improvement**

# Measuring, Analysis & Improvement

- Client's satisfaction/ Audits
- measuring and monitoring of tools
- data analysis
- measures for correction and prevention

#### **Process management**

- •Customer relationship/service department
- service development, -design
- procurement
- service processes
- controlling the defects

#### clients

#### **Management responsibilities**

- cients' expectations and demand
- Quality policy
- defining of objectives and planning
- Management-Review

#### **Ressourcen Management**

- Personnel
- Information
- •Infrastructur
- Financial ressources





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ISO 9000:2000

**ISO 14001** 

#### **Management responsibilities**

- **≻Q-policy**
- >Q-objectives
- **≻Q-planning**
- > Responsibilities and authorities
- >Internal Communication
- >QM-manual
- > Managing the documents
- >QM-assessment

- > Environmental policy
- > Defining of objectives
- **Planning**
- >Structur e of the Organisation and responsibilities
- **>**....
- **≻**Communication
- Documentation of the EMS
- > Controlling of documents
- >Assessment through the board



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**ISO 9000:2000** 

**ISO 14001** 

**Management of tools** 

**Providing the tools** 

**Personnel** 

**Infrastructure** 

**Stucture of organisation responsibilities** 

Training, awareness and competences

**Working environment** 





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#### ISO 9000:2000

**ISO 14001** 

Product realisation planning of the processes

.....

Measuring, analysis and improvement

Measuring and monitoring

**Failure Managment** 

Managing the process environmental aspects

......

Measures of control and correction

**EMS-Audit** 

**Emergency prevention and measures** 

**Deviations, Emergency prevention and measures** 





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# What do they have in common?

- > Environmental and quality policy
- Determined to meet objectives
- > Training and creation of awareness
- > Internal und external communication
- Product realisation
- Monitoring and measuring
- > Deviations, Emergency prevention and measures
- > Evaluation of the MS
- Documentation and managing of the documents
- > Audits





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# To create an Integrated Management Strategy the aspects of "Safety and health care at work" have to be added.

- ➤ Working tools: ..."safety and health have to be endangered as little as possible ". E.g.: approval test for cranes and forklift trucks etc.
- Working materials
- > Monitoring of health
- >Working processes and working stations
- >Services for prevention





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# Integrated and process-orientated Management-Systems

Health and safety

policyprocedures

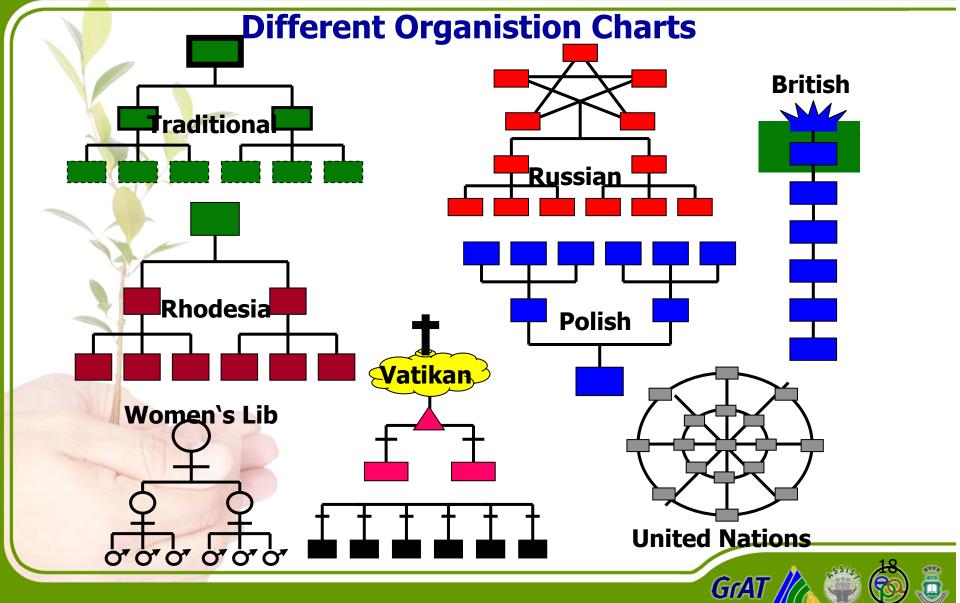
**Environment** 

**Quality** 





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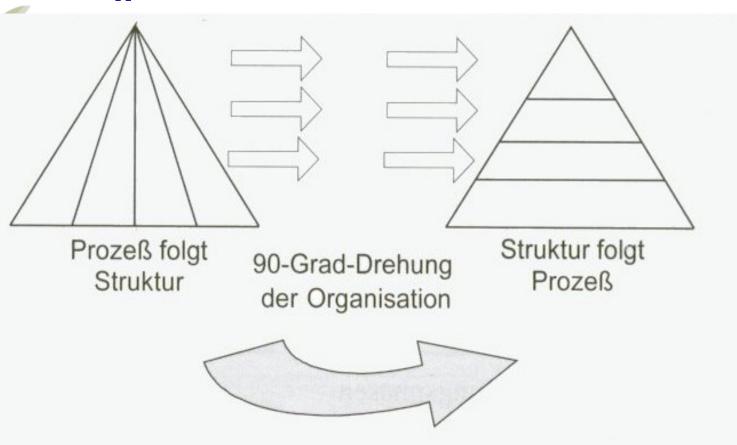






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### "Process-orientated"



Quelle: : ISO 9000 - die große Revision





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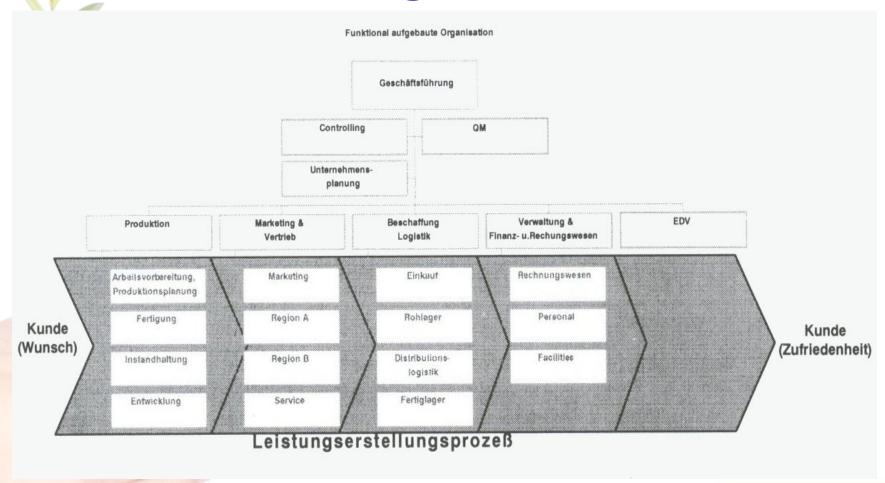
#### **Processes in companies**

Sale-order **Policy and Product** Customer **Strategy** development processing support **Procurement**management Informationmanagement Financalmanagement Personneelmanagement **Environmental**management example: Leopold Pharma



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# Adding value...



Quelle: : ISO 9000 - die große Revision





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# Tips of Management-Systems

"technical" Systems

Learning Organisation

manuals



Development of Organisations





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### Our approach

- Securing the future through a comprehensive understanding of clients' needs
- Changes affect all levels
- Quality through communication
- > Individuals are responsible for quality
- Clients need integrated solutions
- Process- and system-orientated approach
- Quality through results rather than through procedures





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#### **Create a Future**



